Dear Graduate,

In order to enhance NICC’s strengths as well as identify and improve upon problem areas regarding services the college provides to students, we would like you to complete this survey. This is your opportunity to grade the college and give feedback to help the college improve or continue what is being done well.

Please indicate the program appropriate to you:

AA _____ AS _____ AAS _____ Certificate _____

What was your major?

Which NICC Campus did you attend?

REGISTRATION:

What has been your experience in the past when registering for classes at NICC? What did you like or feel went well? What were some problem areas you encountered? What suggestions would you make for improvements?

How available was “help” for you in regards to questions, advising, computers, communication, etc. during registration?
How do you feel about NICC’s class scheduling – courses offered, dates and times. Were the courses appropriate for your program? What difficulties in course selection did you encounter?

FINANCIAL AID:

What suggestions would you have for the financial aid department of NICC? Did you receive applications and other proper documentation in a timely and efficient manner?

How available was financial aid staff in answering questions regarding your financial aid applications and return statements?

What was your experience in receiving scholarships and other aid through the college? Do you feel disbursement was adequate and fair? Professionally handled?
**RESOURCES:**

NICC offers resources such as computer technologies, library access, internet access, Student Support Services, etc. Indicate which areas you utilized as a student and what your experience was like with that resource. Please identify problem areas, strengths and suggestions for improvements.

Computer access-

Library access-

Internet access-

Student Support Services-

**ADVISING:**

What advisement was offered to you while attending NICC? Did you feel confident in your advisor’s guidance through course selection? Was your advisor readily available for questions? Did he/she follow-up by phone call, etc. as prompt as possible?

What type of information was given to you regarding the various programs of study offered at NICC? Do you feel that information was adequate to answer questions and give you assistance in selecting your program of study?
As a student, if you do not recall any specific advisor throughout your experience at the college, how was your advising information obtained or was it primarily self-motivated?

**APPEARANCE / ATTITUDE:**

Please give us feedback in regards to the college facilities. Include your thoughts on appearance, space, classroom size, temperature, parking, department layout and access, etc.

In a few words how would you describe the “college atmosphere” when you enter in the front door?

**QUALITY OF THE INSTITUTION:**

How would you describe the student/instructor relationship while attending NICC? Please include your thoughts on what you liked about the relationships and any suggestions you may have for improvements.

Do you feel that your experience at NICC has prepared you to enter the workforce? Please include your thoughts of why or why not.
What is your opinion of student activities to encourage involvement within the college, i.e. extracurricular activities, student senate, workshops, etc.?

FUTURE PLANS:

What plans do you have for furthering your education or career advancement after graduating from NICC?

How would you describe your overall experience at NICC?

Give a brief explanation of whether you would or would not recommend NICC to your friends, family, etc., and why you choose this perspective.

ADDITIONAL COMMENTS:

We appreciate the time that you took to give this important feedback. Good luck with your future endeavors!

Form updated February 2013